

THE FEEDBACK MECHANISM

TEACHERS' FEEDBACK 2018 – '19

Introduction

Feedback is integral in ascertaining the quality of communication. In a work circle, the range of performance, the effectiveness of policies and the quality of output can be determined only through a good feedback mechanism. The most significant part of this process is ensuring that pertinent questions are posed, enabling an effective tracing of the ruptures and gaps, paving way for improvements not only in communication, but in different dimensions of the entire work process.

St. Albert's College (Autonomous), Ernakulam collects valuable feedback from students, staff, alumni and employees – four crucial categories of the institution's stakeholders. The online Google Form for gathering feedback was sent to these stakeholders via various communication channels. The data so collected continues to be used as a very important marker pointing to areas that require improvements and/ or updates.

The members of faculty make up the most crucial part of the workforce in teaching-learning. The process of imparting knowledge expands from assigned texts to wider perspectives and value addition. Thus, the questions included in the feedback forms touched upon syllabi, their flexibility, availability of resources in the institution and a roundup of the quality of the work environment of the college. A comprehensive analysis of student feedback collected over the past three years (2018-2021) record a consistently positive response against all the questions included in the form. The questionnaire had relevant questions on the curriculum offered on a 5-point scale – 5 = Extremely Satisfied, 4 = Very Satisfied, 3 = Somewhat Satisfied, 2 = Not so Satisfied and 1 = Not at all Satisfied.

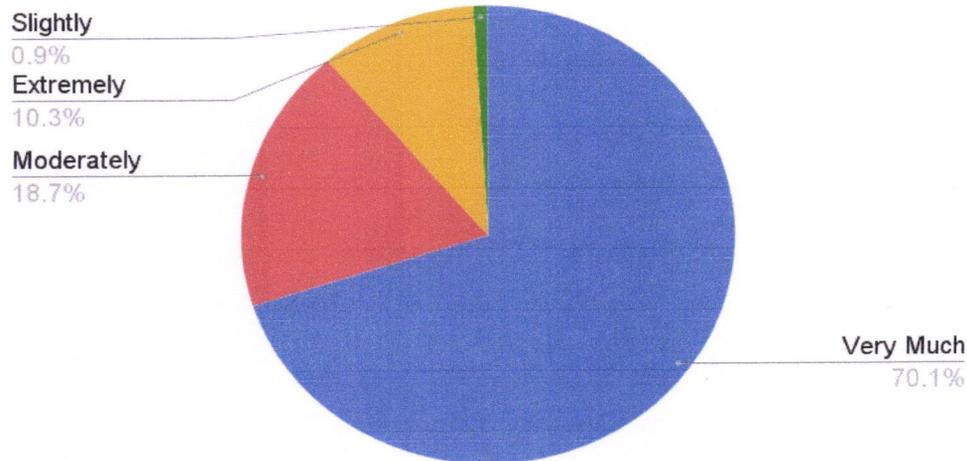
The following were the focus areas of each of the questions:



I. Is the syllabus suitable to the course?

In the year 2018-'19, 10.3% noted that they were extremely satisfied, 70.1% were very satisfied, 18.7% were moderately satisfied and 0.9% were slightly satisfied.

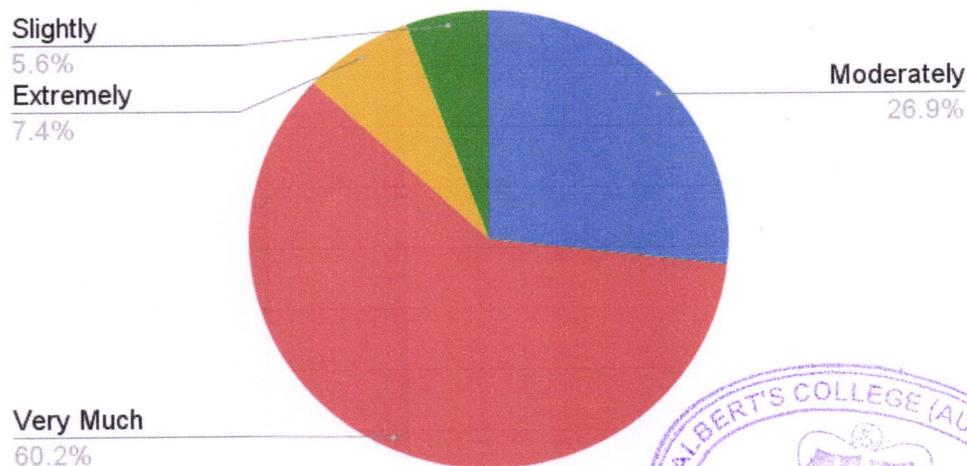
How would you rate the following aspects of the Course/Syllabus [Syllabus is suitable to the course]



II. Is the syllabus need based?

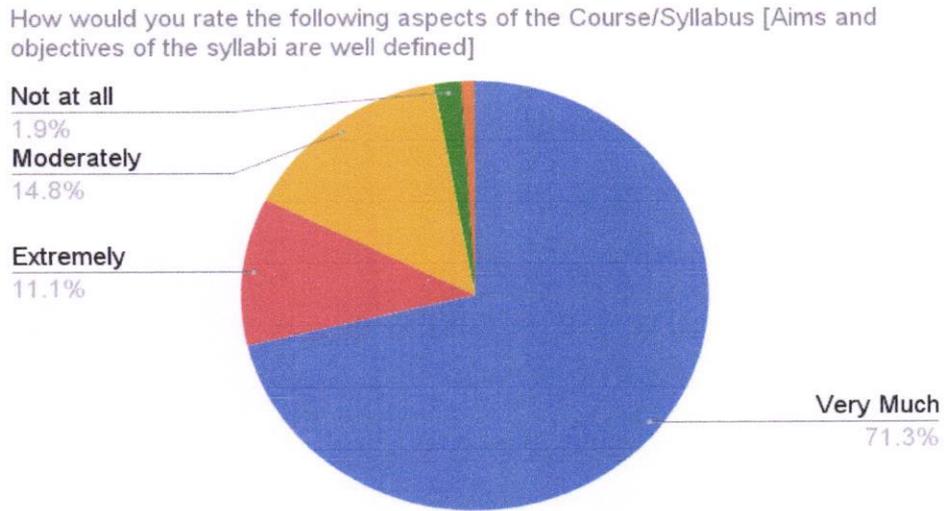
7.4% were extremely satisfied, 60.2% were very satisfied, 26.9% were somewhat satisfied and 5.6% were slightly satisfied on the need based quality of their syllabi in the academic year 2018-'19.

How would you rate the following aspects of the Course/Syllabus [Syllabus is need-based]



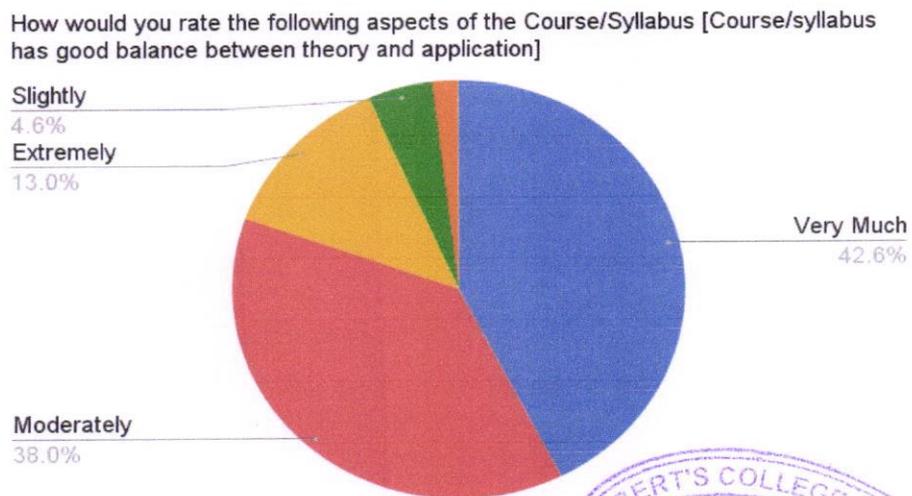
III. Were the aims and objectives of the syllabi well defined?

11.1% marked that they were extremely satisfied, 71.3% marked they were very satisfied and 14.8% marked moderate satisfaction in the academic year 2018-'19.



IV. Does the course / syllabus have a good balance between theory and application?

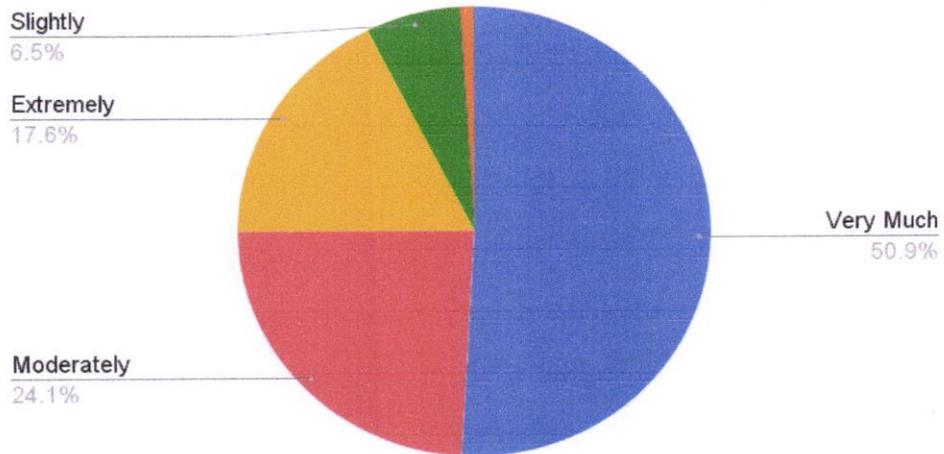
In the year 2018-'19, 13.0% marked extreme satisfaction, 42.6% marked that they were very satisfied, 38.0% marked moderate satisfaction and 4.6% marked slight satisfaction.



V. Do the courses/programmes of study carry sufficient number of optional papers?

17.6% marked extreme satisfaction, 50.9% marked they were very satisfied, 24.1% marked moderate satisfaction and 6.5% marked slight satisfaction in the year 2018-'19.

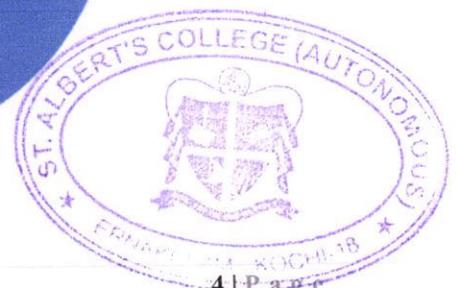
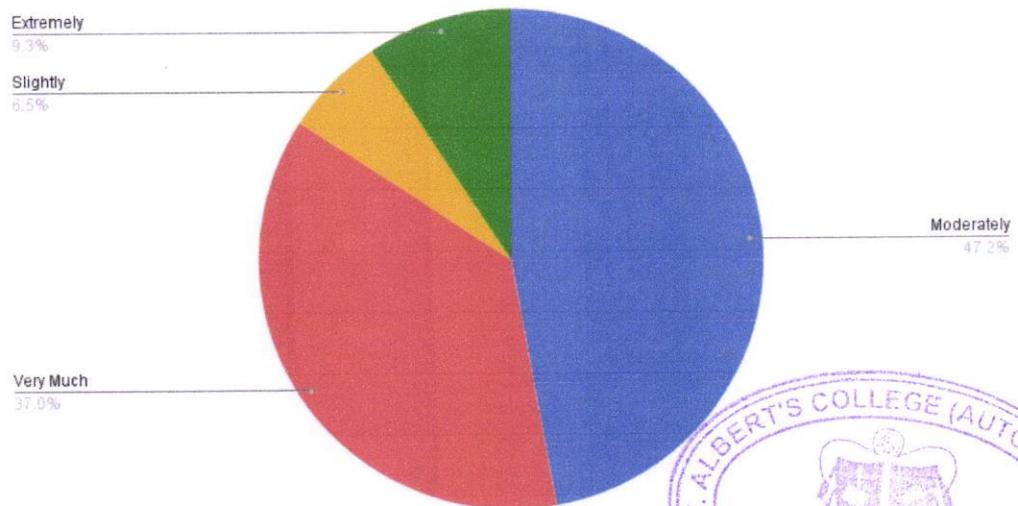
How would you rate the following aspects of the Course/Syllabus [Course/programme of studies carries sufficient number of optional papers]



VI. Do the courses test the students' academic ability?

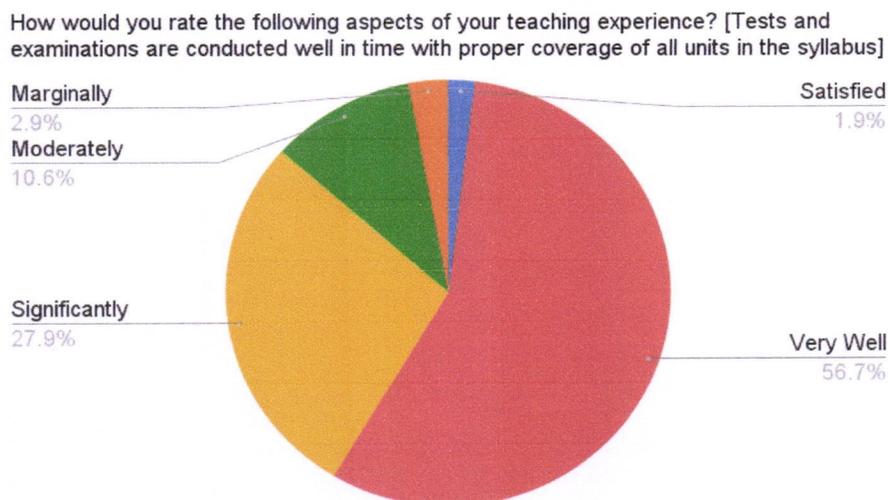
In the year 2018-'9, 9.3% opined that they are extremely satisfied, 37.0% were very satisfied, 47.2% were moderately satisfied and 6.5% were slightly satisfied.

How would you rate the following aspects of the Course/Syllabus [Students' academic ability]



VII. Are tests and examinations conducted well in time with proper coverage of all units in the syllabus?

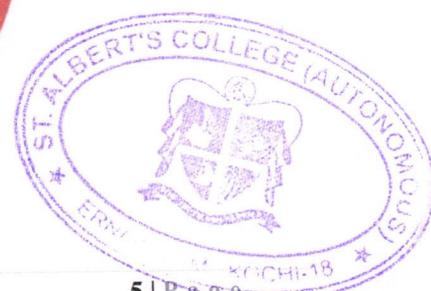
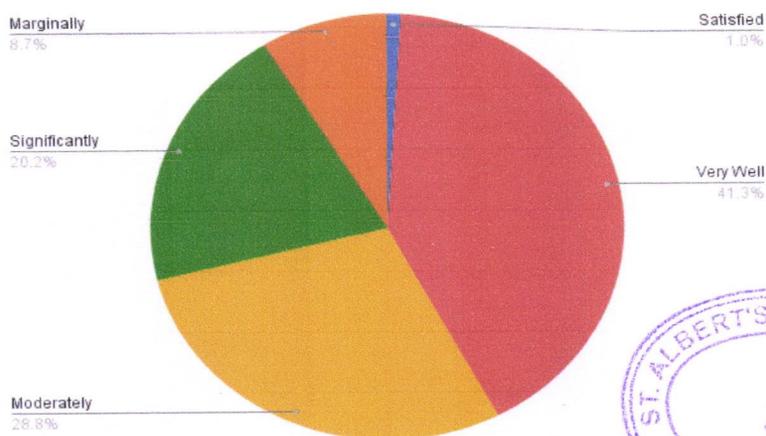
In the year 2018-'9, 27.9% were extremely satisfied, 56.7% were very satisfied, 10.6% were moderately satisfied and 2.9% were slightly satisfied.



VIII. Is there freedom to propose, modify, suggest and incorporate new topics in the syllabus?

In the year 2018-'19, 20.2% were extremely satisfied, 41.3% were very satisfied, 28.8% were moderately satisfied and 8.7% were slightly satisfied.

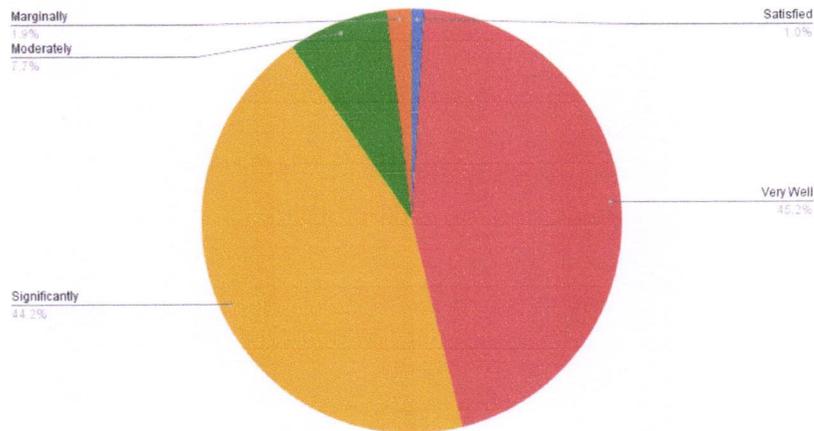
How would you rate the following aspects of your teaching experience? [There is freedom to propose, modify, suggest and incorporate new topics in the syllabus]



IX. Is there freedom to adopt new techniques/ strategies of teaching such as seminar presentations, group discussions and learners' participation?

In the year 2018-'19, 44.2% marked significant satisfaction. 45.2% marked that they were very satisfied and 7.7% marked that they were moderately satisfied.

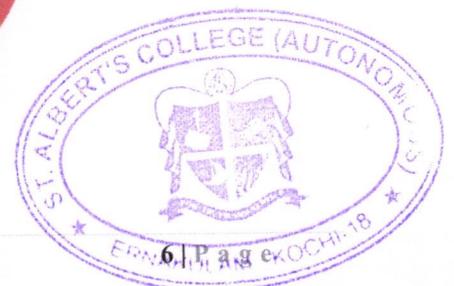
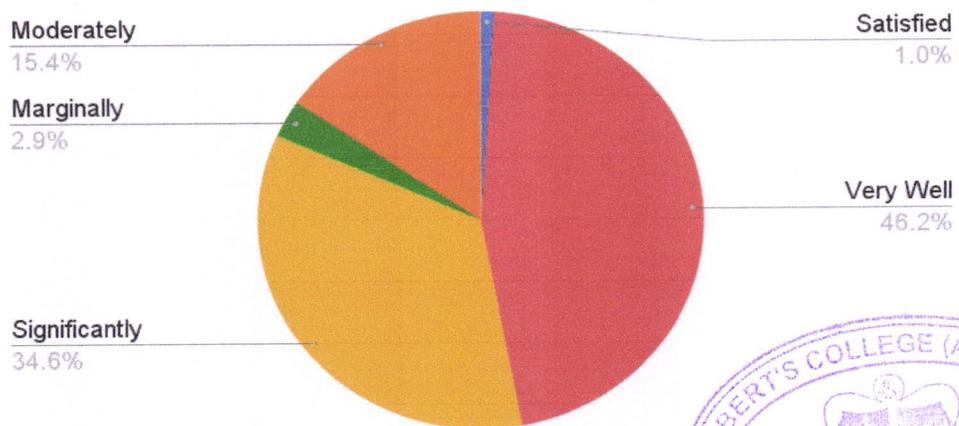
How would you rate the following aspects of your teaching experience? [There is freedom to adopt new techniques/strategies of teaching such as seminar presentations, group discussions and learners' participations.]



X. Is there freedom to adopt/ adapt new techniques/ strategies of testing and assessment of students?

In the year 2018-'19, 44.2% were extremely satisfied, 45.2% were very satisfied, 7.7% were moderately satisfied and 1.9% were slightly satisfied.

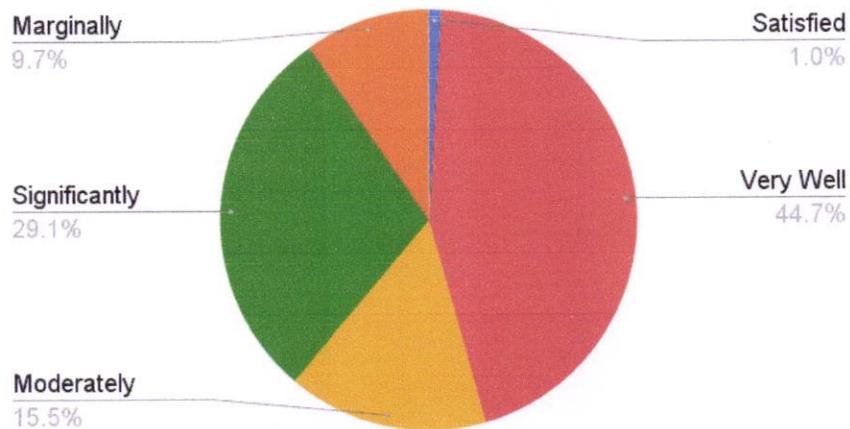
How would you rate the following aspects of your teaching experience? [There is freedom to adopt/adapt new techniques/strategies of testing and assessment of students.]



XI. Are the books prescribed/ listed as reference material relevant, updated and appropriate?

In the year 2018-'19, 29.1% were extremely satisfied, 44.7% were very satisfied, 15.5% were moderately satisfied and 9.7% were slightly satisfied.

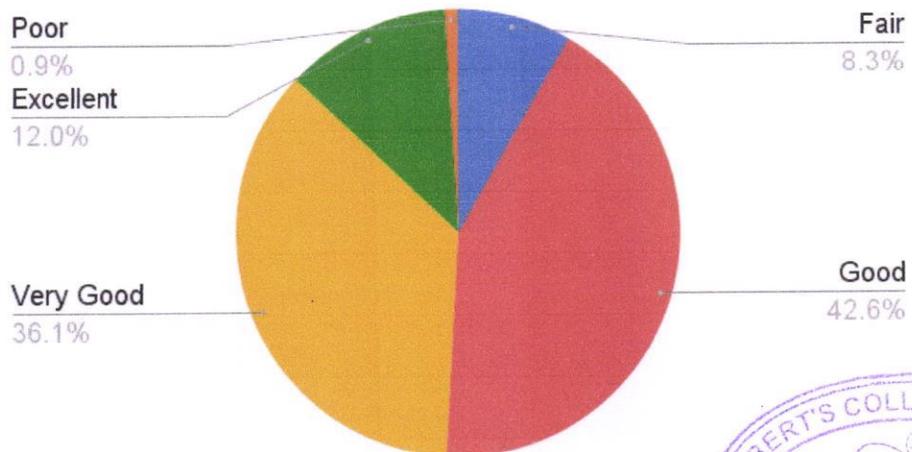
How would you rate the following aspects of your teaching experience? [The books prescribed/listed as reference materials are relevant, updated and



XII. Review of facilities: College campus.

In the year 2018-'19, 12.0% were extremely satisfied, 36.1% were very satisfied, 42.6% were moderately satisfied and 8.3% were slightly satisfied.

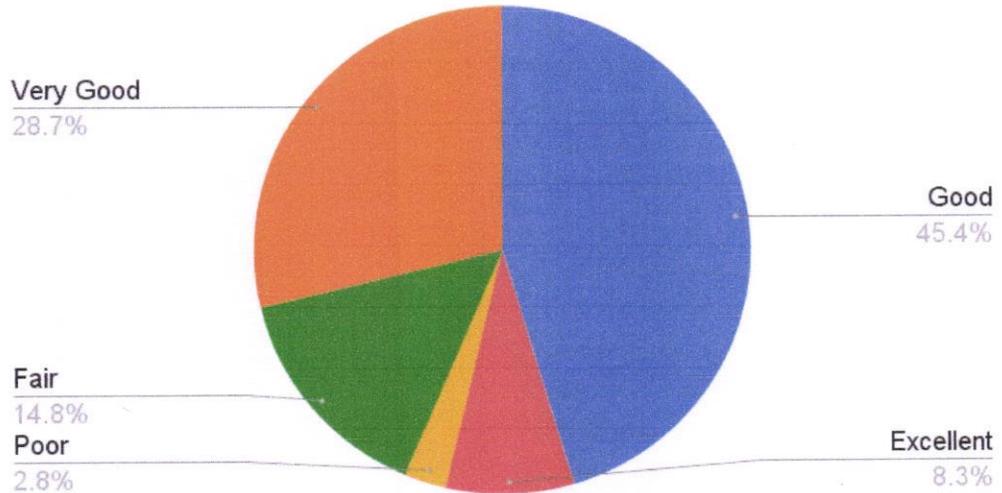
How would you rate the following services/facilities at the College? [Campus]



XIII. Laboratory facilities.

In the year 2018-'19, 8.3% were extremely satisfied, 28.7% were very satisfied, 45.4% were moderately satisfied and 14.8% were slightly satisfied.

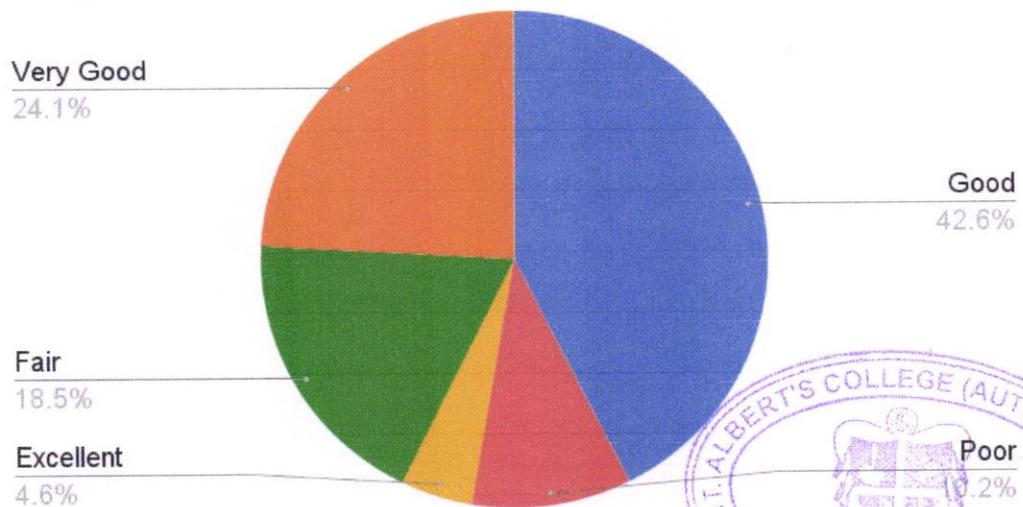
How would you rate the following services/facilities at the College? [Laboratory facilities]



XIV. Department staffroom facilities.

In the year 2018-'19, 4.6% were extremely satisfied, 24.1% were very satisfied, 42.6% were moderately satisfied and 18.5% were slightly satisfied.

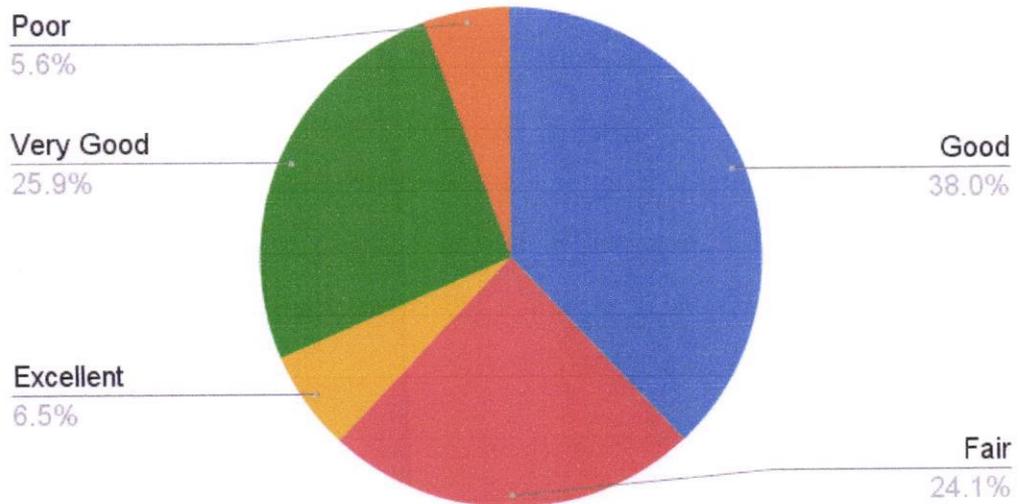
How would you rate the following services/facilities at the College? [Department Staff room Facilities]



XV. Common staffroom.

In the year 2018-'19, 6.5% were extremely satisfied, 25.9% were very satisfied, 38.0% were moderately satisfied and 24.1% were slightly satisfied.

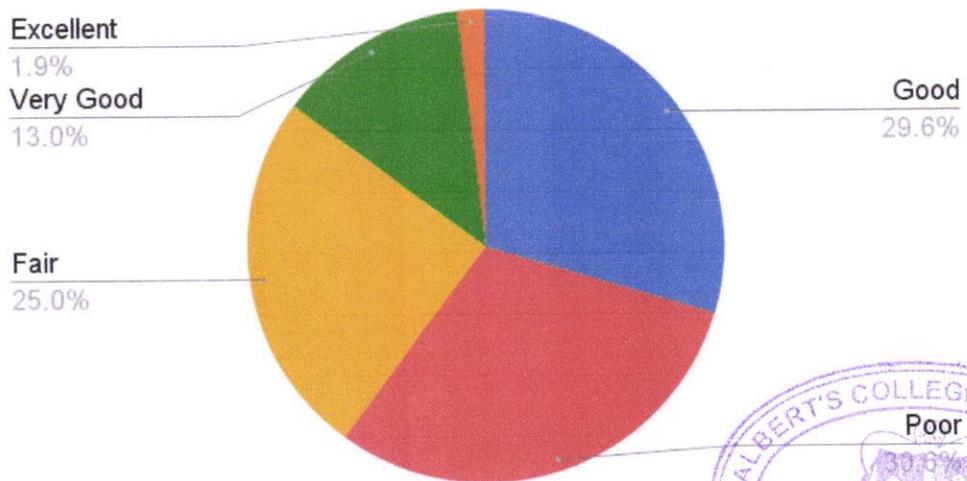
How would you rate the following services/facilities at the College? [Common Staff room]



XVI. Adequate number of washrooms.

In the year 2018-'19, 1.9% were extremely satisfied, 13.0% were very satisfied, 29.6% were moderately satisfied and 25.0% were slightly satisfied

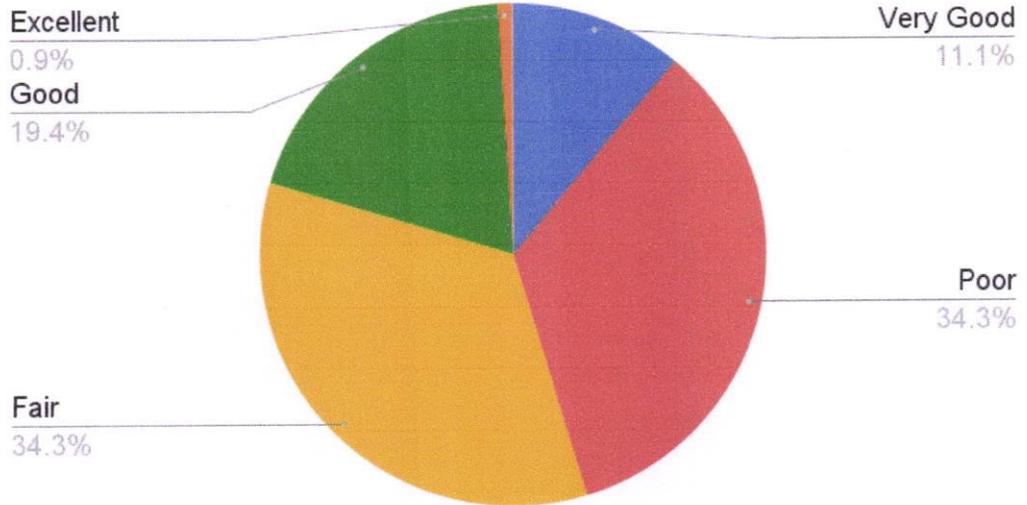
How would you rate the following services/facilities at the College? [Adequate number of Washrooms]



XVII. College ladies room.

In the year 2018-'19, 0.9% were extremely satisfied, 11.1% were very satisfied, 19.4% were moderately satisfied and 34.3% were slightly satisfied.

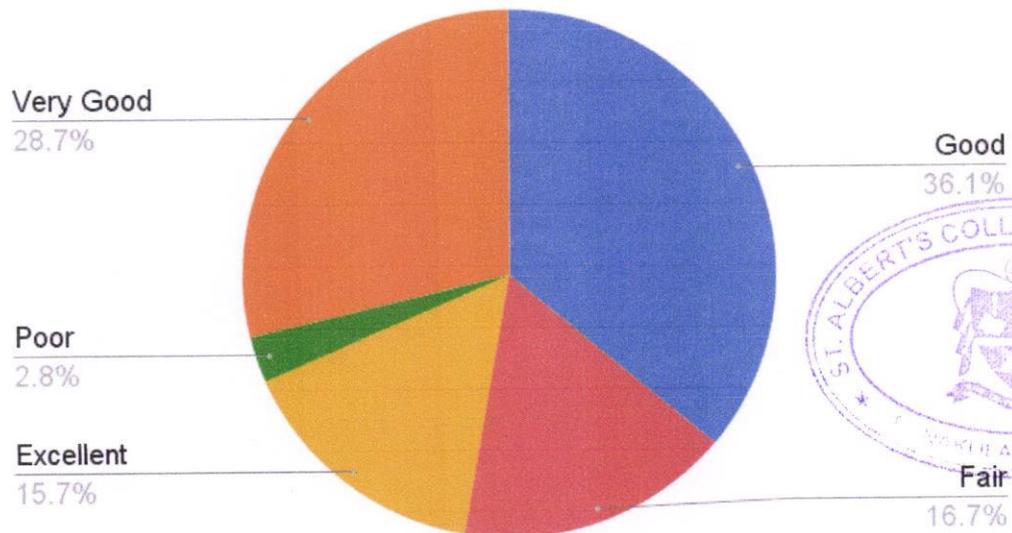
How would you rate the following services/facilities at the College? [Ladies Room]



XVIII. College library.

In the year 2018-'19, 15.7% were extremely satisfied, 28.7% were very satisfied, 36.1% were moderately satisfied and 16.7% were slightly satisfied.

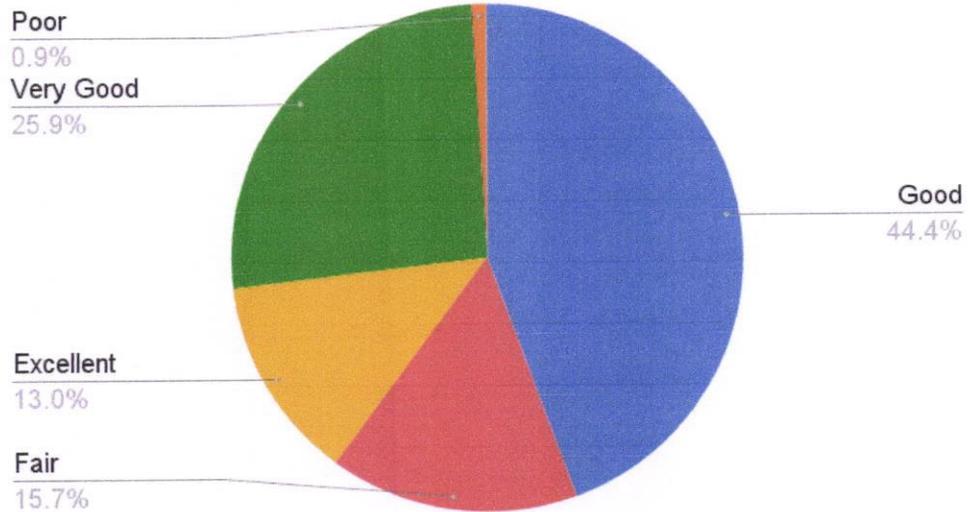
How would you rate the following services/facilities at the College? [Library]



XIX. College parking.

In the year 2018-'19, 13.0% were extremely satisfied, 25.9% were very satisfied, 44.4% were moderately satisfied and 15.7% were slightly satisfied.

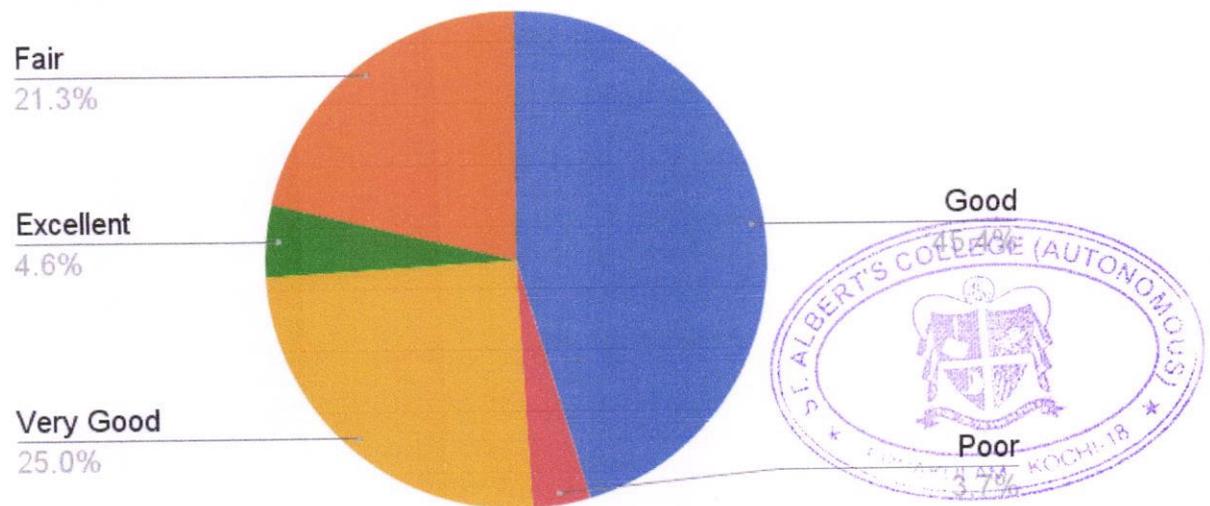
How would you rate the following services/facilities at the College? [Parking]



XX. College canteen.

In the year 2018-'19, 4.6% were extremely satisfied, 25.0% were very satisfied, 45.4% were moderately satisfied and 21.3% were slightly satisfied.

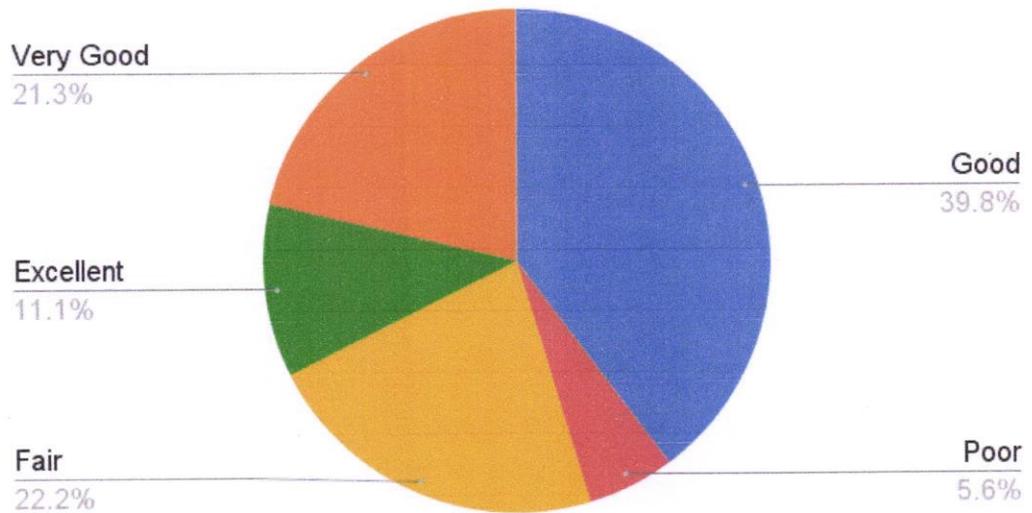
How would you rate the following services/facilities at the College? [Canteen]



XXI. College sports facilities.

In the year 2018-'19, 11.1% were extremely satisfied, 21.3% were very satisfied, 39.8% were moderately satisfied and 22.2% were slightly satisfied.

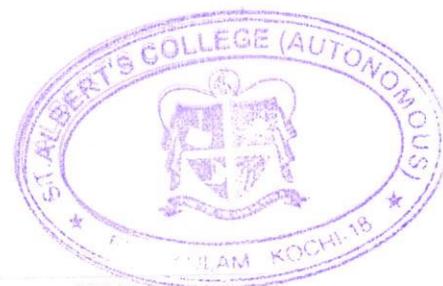
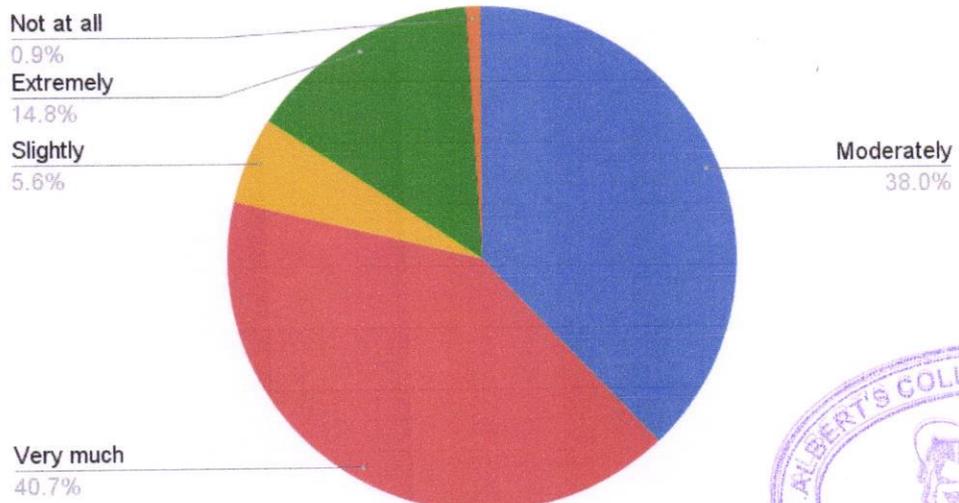
How would you rate the following services/facilities at the College? [Sport and recreational facilities]



XXII. Is the environment in the department conducive to research?

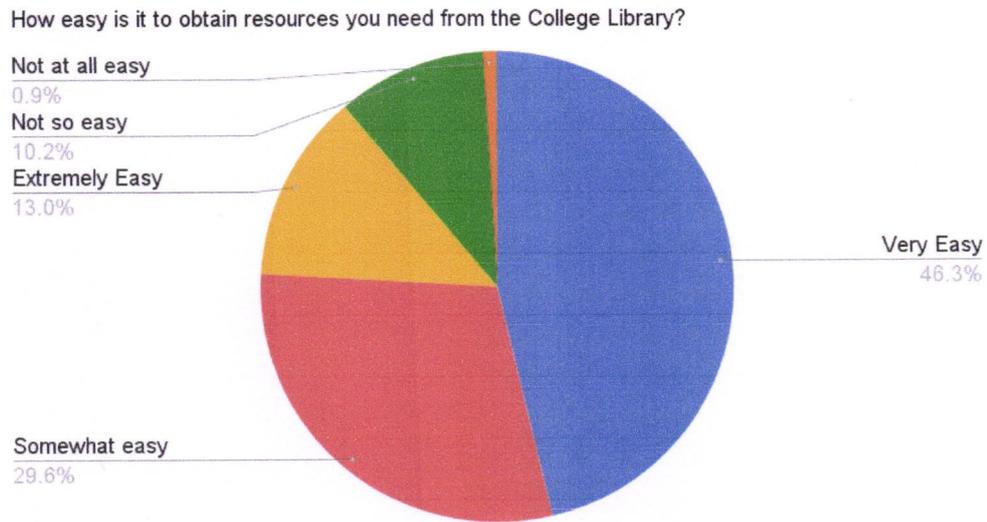
In the year 2018-'19, 14.8% were extremely satisfied, 40.7% were very satisfied, 38.0% were moderately satisfied and 5.6% were slightly satisfied.

The environment in the Department is conducive to teaching and research.



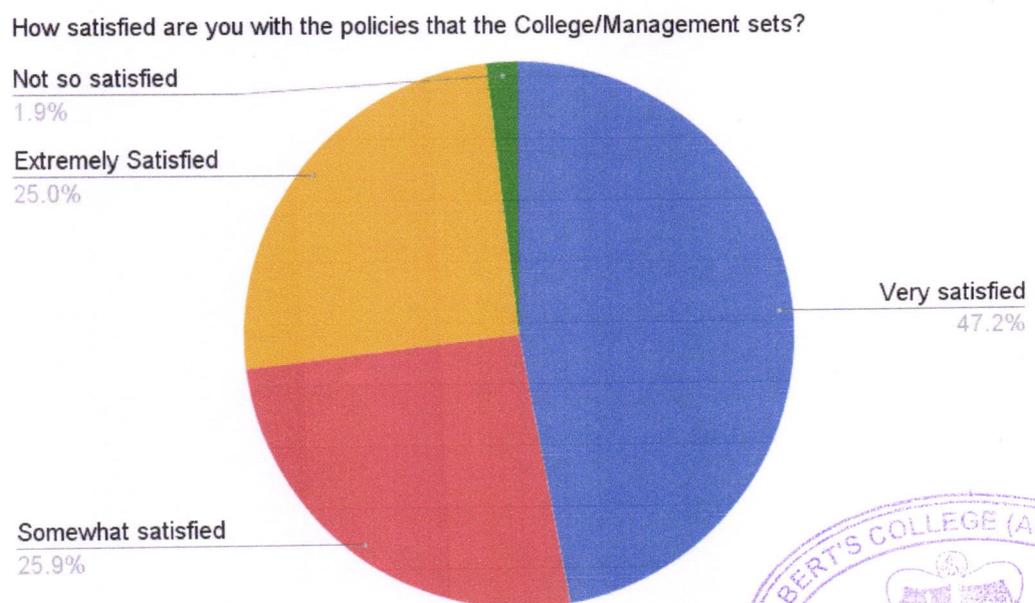
XXIII. How easy is it to obtain resources you need from the college library?

In the year 2018-'19, 13.0% were extremely satisfied, 46.3% were very satisfied, 29.6% were moderately satisfied and 10.2% were slightly satisfied.



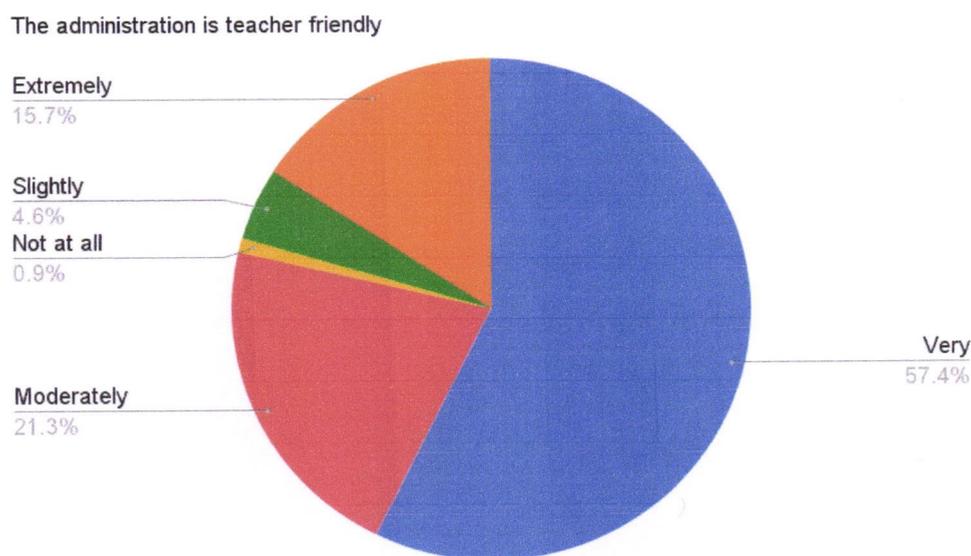
XXIV. How satisfied are you with the policies that the college/ management sets?

In the year 2018-'19, 25.0% were extremely satisfied, 47.2% were very satisfied, 25.9% were moderately satisfied and 1.9% were slightly satisfied.



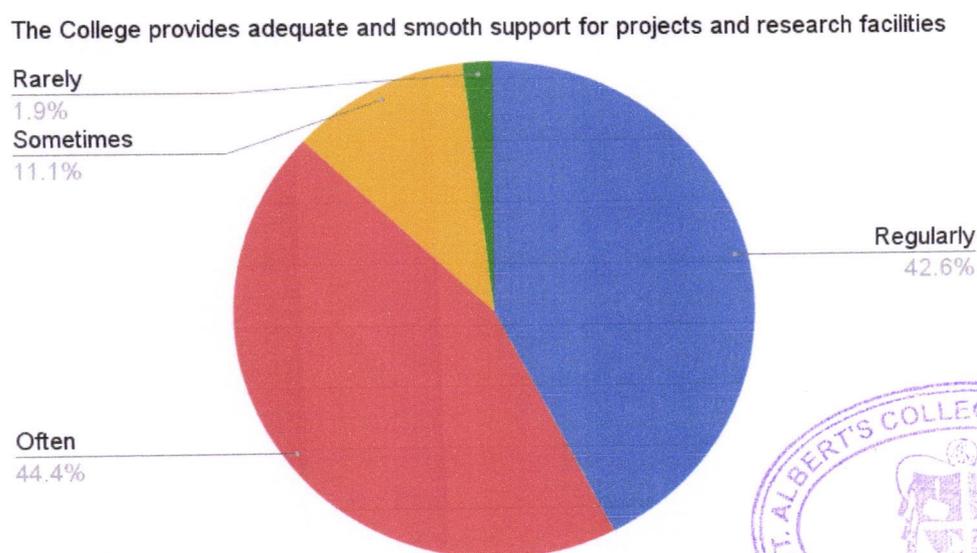
XXV. Is the administration teacher friendly?

In the year 2018-'19, 15.7% were extremely satisfied, 57.4% were very satisfied, 21.3% were moderately satisfied and 21.3% were slightly satisfied.



XXVI. Does the college provide adequate and smooth support for projects and research facilities?

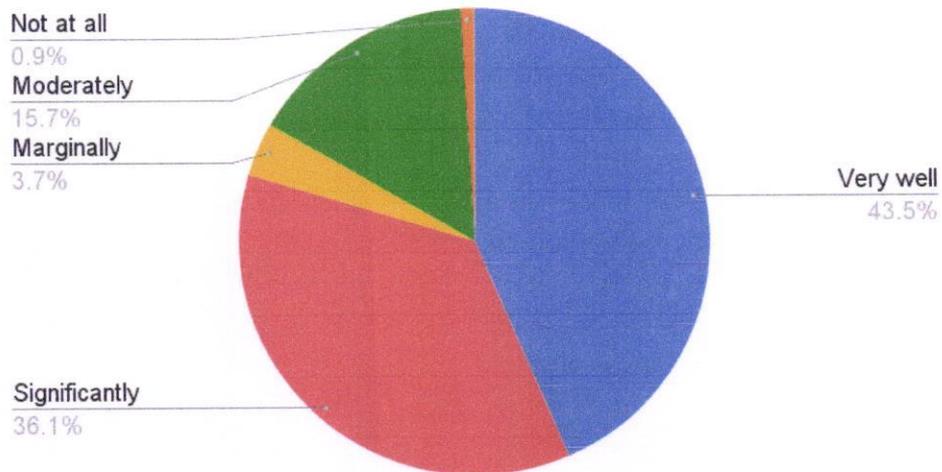
In the year 2018-'19, 42.6% were extremely satisfied, 44.4% were very satisfied, 11.1% were moderately satisfied and 1.9% were slightly satisfied.



XXVII. Does the college provide adequate support to faculty members for upgrading their skills and qualifications?

In the year 2018-'19, 36.1% were extremely satisfied, 43.5% were very satisfied, 15.7% were moderately satisfied and 3.7% were slightly satisfied.

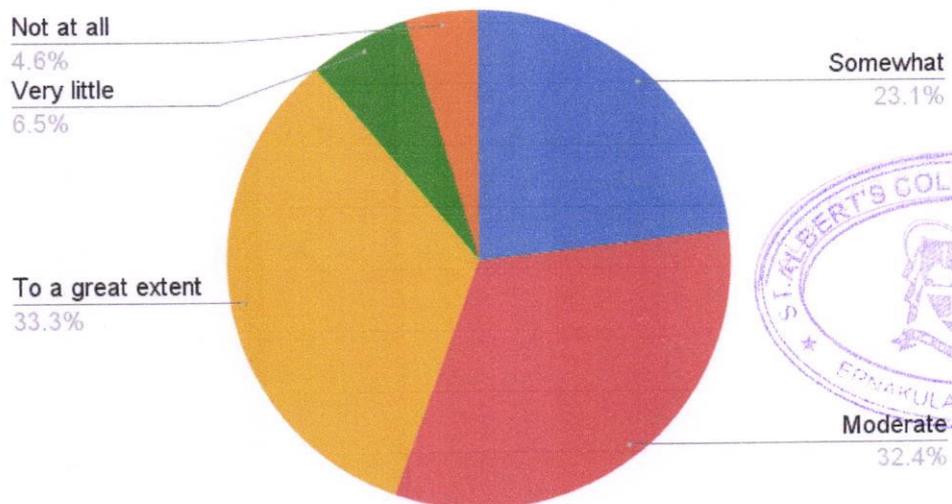
The College provides adequate support to faculty members for upgrading their skills and qualifications.



XXVIII. Are ICT tools such as LCD, Projector, Multimedia etc easily available?

In the year 2018-'19, 33.3% were extremely satisfied, 23.1% were very satisfied, 32.4% were moderately satisfied and 6.5% were slightly satisfied.

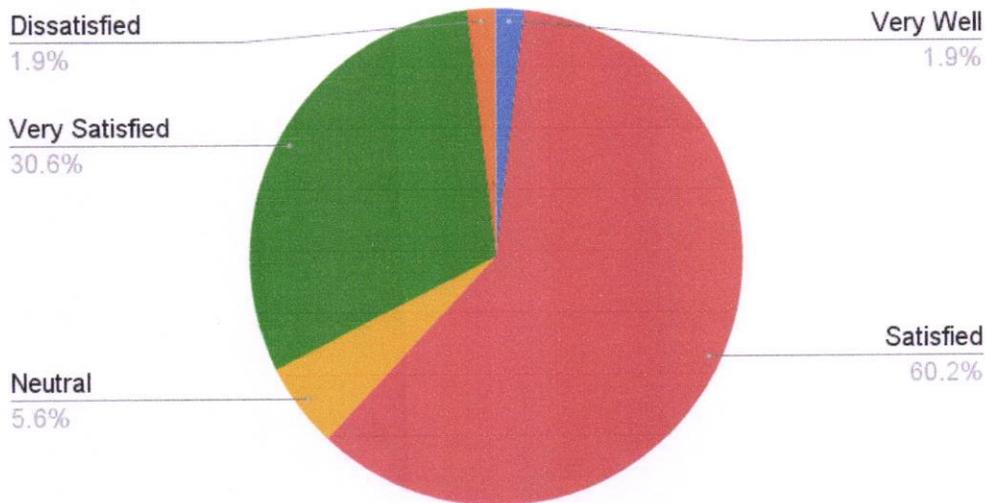
ICT tools such as LCD projector, Multimedia, etc. are easily available



XXIX. Overall, how satisfied are you with your teaching experience at St. Albert's College (Autonomous)?

In the year 2018-'19, 30.6% were extremely satisfied, 60.2% were very satisfied, 1.9% were moderately satisfied and 5.6% were slightly satisfied.

Overall, how satisfied are you with your teaching experience at St Albert's College (Autonomous)?



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